

SO. CAL. EQUAL ACCESS GROUP
Jason J. Kim (SBN 190246)
Jason Yoon (SBN 306137)
Kevin Hong (SBN 299040)
101 S. Western Ave., Second Floor
Los Angeles, CA 90004
Telephone: (213) 252-8008
Facsimile: (213) 252-8009
cm@SoCalEAG.com

Attorneys for Plaintiff
YEONG LEE

**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

YEONG LEE,

Plaintiff,

vs.

ORTHO MATTRESS INC.;
TURPANJIAN PROPERTIES LP; and
DOES 1 to 10,

Defendants.

Case No.:

COMPLAINT FOR INJUNCTIVE
RELIEF AND DAMAGES FOR DENIAL
OF CIVIL RIGHTS OF A DISABLED
PERSON IN VIOLATIONS OF

1. AMERICANS WITH DISABILITIES
ACT, 42 U.S.C. §12131 et seq.;

2. CALIFORNIA'S UNRUH CIVIL
RIGHTS ACT;

3. CALIFORNIA'S DISABLED
PERSONS ACT;

4. CALIFORNIA HEALTH & SAFETY
CODE;

5. NEGLIGENCE

Plaintiff YEONG LEE ("Plaintiff") complains of Defendants ORTHO
MATTRESS INC.; TURPANJIAN PROPERTIES LP; and DOES 1 to 10 ("Defendants")
and alleges as follows:

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PARTIES

1
2 1. Plaintiff is a California resident with a physical disability. Plaintiff is a
3 transfemoral amputee below both thighs and is substantially limited in her ability to walk.
4 Plaintiff requires the use of a wheelchair at all times when traveling in public.

5 2. Defendants are, or were at the time of the incident, the real property owners,
6 business operators, lessors and/or lessees of the real property for a mattress store
7 (“Business”) located at or about 17321 Valley View Ave., Cerritos, California.

8 3. The true names and capacities, whether individual, corporate, associate or
9 otherwise of Defendant DOES 1 through 10, and each of them, are unknown to Plaintiff,
10 who therefore sues said Defendants by such fictitious names. Plaintiff will ask leave of
11 Court to amend this Complaint when the true names and capacities have been
12 ascertained. Plaintiff is informed and believes, and, based thereon, alleges that each such
13 fictitiously named Defendants are responsible in some manner, and therefore, liable to
14 Plaintiff for the acts herein alleged.

15 4. Plaintiff is informed and believes, and thereon alleges that, at all relevant
16 times, each of the Defendants was the agent, employee, or alter-ego of each of the other
17 Defendants, and/or was acting in concert with each of the other Defendants, and in doing
18 the things alleged herein was acting with the knowledge and consent of the other
19 Defendants and within the course and scope of such agency or employment relationship.

20 5. Whenever and wherever reference is made in this Complaint to any act or
21 failure to act by a defendant or Defendants, such allegations and references shall also be
22 deemed to mean the acts and failures to act of each Defendant acting individually, jointly
23 and severally.

24 **JURISDICTION AND VENUE**

25 6. The Court has jurisdiction of this action pursuant to 28 USC §§ 1331 and
26 1343 for violation of the Americans with Disabilities Act of 1990, (42 USC §12101, *et*
27 *seq.*).
28

1 c. Defendants failed to maintain the parking space designated for
2 persons with disabilities to comply with the federal and state
3 standards. Defendants failed to maintain the paint on the ground as
4 required.

5 d. Defendants failed to comply with the federal and state standards for
6 the parking space designated for persons with disabilities. Defendants
7 failed to provide an access aisle with level surface slope as there was a
8 permanent ramp installed within the boundary of the access aisle.

9 14. These barriers and conditions denied Plaintiff the full and equal access to the
10 Business and caused Plaintiff difficulty and frustration. Plaintiff wishes to return and
11 patronize the Business; however, Plaintiff is deterred from visiting the Business because
12 her knowledge of these violations prevents her from returning until the barriers are
13 removed.

14 15. Based on the violations, Plaintiff alleges, on information and belief, that
15 there are additional barriers to accessibility at the Business after further site inspection.
16 Plaintiff seeks to have all barriers related to her disability remedied. *See Doran v. 7-*
17 *Eleven, Inc.* 524 F.3d 1034 (9th Cir. 2008).

18 16. In addition, Plaintiff alleges, on information and belief, that Defendants
19 knew that particular barriers render the Business inaccessible, violate state and federal
20 law, and interfere with access for the physically disabled.

21 17. At all relevant times, Defendants had and still have control and dominion
22 over the conditions at this location and had and still have the financial resources to
23 remove these barriers without much difficulty or expenses to make the Business
24 accessible to the physically disabled in compliance with ADDAG and Title 24
25 regulations. Defendants have not removed such barriers and have not modified the
26 Business to conform to accessibility regulations.

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FIRST CAUSE OF ACTION

VIOLATION OF THE AMERICANS WITH DISABILITIES ACT OF 1990

18. Plaintiff incorporates by reference each of the allegations in all prior paragraphs in this complaint.

19. Under the Americans with Disabilities Act of 1990 (“ADA”), no individual shall be discriminated against on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any place of public accommodation by any person who owns, leases, or leases to, or operates a place of public accommodation. *See* 42 U.S.C. § 12182(a).

20. Discrimination, *inter alia*, includes:

- a. A failure to make reasonable modification in policies, practices, or procedures, when such modifications are necessary to afford such goods, services, facilities, privileges, advantages, or accommodations to individuals with disabilities, unless the entity can demonstrate that making such modifications would fundamentally alter the nature of such goods, services, facilities, privileges, advantages, or accommodations. 42 U.S.C. § 12182(b)(2)(A)(ii).
- b. A failure to take such steps as may be necessary to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services, unless the entity can demonstrate that taking such steps would fundamentally alter the nature of the good, service, facility, privilege, advantage, or accommodation being offered or would result in an undue burden. 42 U.S.C. § 12182(b)(2)(A)(iii).
- c. A failure to remove architectural barriers, and communication barriers that are structural in nature, in existing facilities, and transportation barriers in existing vehicles and rail passenger cars used by an

1 establishment for transporting individuals (not including barriers that
2 can only be removed through the retrofitting of vehicles or rail
3 passenger cars by the installation of a hydraulic or other lift), where
4 such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).

- 5 d. A failure to make alterations in such a manner that, to the maximum
6 extent feasible, the altered portions of the facility are readily
7 accessible to and usable by individuals with disabilities, including
8 individuals who use wheelchairs or to ensure that, to the maximum
9 extent feasible, the path of travel to the altered area and the
10 bathrooms, telephones, and drinking fountains serving the altered
11 area, are readily accessible to and usable by individuals with
12 disabilities where such alterations to the path or travel or the
13 bathrooms, telephones, and drinking fountains serving the altered area
14 are not disproportionate to the overall alterations in terms of cost and
15 scope. 42 U.S.C. § 12183(a)(2).

16 21. Where parking spaces are provided, accessible parking spaces shall be
17 provided. 1991 ADA Standards § 4.1.2(5); 2010 ADA Standards § 208. One in every
18 eight accessible spaces, but not less than one, shall be served by an access aisle 96 in
19 (2440 mm) wide minimum and shall be designated "van accessible." 1991 ADA
20 Standards § 4.1.2(5)(b). For every six or fraction of six parking spaces, at least one shall
21 be a van accessible parking space. 2010 ADA Standards § 208.2.4.

22 22. For the parking spaces, access aisles shall be marked with a blue painted
23 borderline around their perimeter. The area within the blue borderlines shall be marked
24 with hatched lines a maximum of 36 inches (914 mm) on center in a color contrasting
25 with that of the aisle surface, preferably blue or white. The words "NO PARKING" shall
26 be painted on the surface within each access aisle in white letters a minimum of 12 inches
27 (305 mm) in height and located to be visible from the adjacent vehicular way. CBC §
28 11B-502.3.3.

1 23. Here, Defendants failed to provide a proper access aisle as there were no
2 “NO PARKING” markings painted on the parking surface. Additionally, the blue
3 hatched lines, which indicate the presence of the access aisle, were severely deteriorated,
4 hindering visibility. Moreover, Defendants failed to provide the access aisle with the
5 minimum width of 60 inches.

6 24. The surface of each accessible car and van space shall have surface
7 identification complying with either of the following options: The outline of a profile
8 view of a wheelchair with occupant in white on a blue background a minimum 36” wide
9 by 36” high (914 mm x 914 mm). The centerline of the profile view shall be a maximum
10 of 6 inches (152 mm) from the centerline of the parking space, its sides parallel to the
11 length of the parking space and its lower side or corner aligned with the end of the
12 parking space length or by outlining or painting the parking space in blue and outlining
13 on the ground in white or a suitable contrasting color a profile view of a wheel chair with
14 occupant. See CBC § 11B-502.6.4, et seq.

15 25. Here, Defendants failed to maintain the paint of the International Symbol of
16 Accessibility on the surface as required.

17 26. Under the 1991 Standards, parking spaces and access aisles must be level
18 with surface slopes not exceeding 1:50 (2%) in all directions. 1991 Standards § 4.6.2.
19 Accessible parking spaces shall be at least 96 in (2440 mm) wide. Parking access aisles
20 shall be part of an accessible route to the building or facility entrance and shall comply
21 with 4.3. Two accessible parking spaces may share a common access aisle. Parked
22 vehicle overhangs shall not reduce the clear width of an accessible route. Parking spaces
23 and access aisles shall be level with surface slopes not exceeding 1:50 (2%) in all
24 directions. 1991 Standards § 4.6.3.

25 27. Here, the access aisle is not level with the parking spaces as there was a
26 permanent ramp installed within the boundary of the access aisle. Under the 2010
27 Standards, access aisles shall be at the same level as the parking spaces they serve.
28 Changes in level are not permitted. 2010 Standards § 502.4. “Access aisles are required

1 to be nearly level in all directions to provide a surface for transfer to and from vehicles.”
 2 2010 Standards § 502.4 Advisory. Id. No more than a 1:48 slope is permitted.

3 28. A public accommodation shall maintain in operable working condition those
 4 features of facilities and equipment that are required to be readily accessible to and usable
 5 by persons with disabilities by the Act or this part. 28 C.F.R. 35.211(a).

6 29. By failing to maintain the facility to be readily accessible and usable by
 7 Plaintiff, Defendants are in violation of Plaintiff’s rights under the ADA and its related
 8 regulations.

9 30. The Business has denied and continues to deny full and equal access to
 10 Plaintiff and to other people with disabilities. Plaintiff has been and will continue to be
 11 discriminated against due to the lack of accessible facilities, and therefore, seeks
 12 injunctive relief to alter facilities to make such facilities readily accessible to and usable
 13 by individuals with disabilities.

14 **SECOND CAUSE OF ACTION**

15 **VIOLATION OF THE UNRUH CIVIL RIGHTS ACT**

16 31. Plaintiff incorporates by reference each of the allegations in all prior
 17 paragraphs in this complaint.

18 32. California Civil Code § 51 states, “All persons within the jurisdiction of this
 19 state are free and equal, and no matter what their sex, race, color, religion, ancestry,
 20 national origin, disability, medical condition, genetic information, marital status, sexual
 21 orientation, citizenship, primary language, or immigration status are entitled to the full
 22 and equal accommodations, advantages, facilities, privileges, or services in all business
 23 establishments of every kind whatsoever.”

24 33. California Civil Code § 52 states, “Whoever denies, aids or incites a denial,
 25 or make any discrimination or distinction contrary to Section 51, 51.5, or 51.6, is liable
 26 for each and every offense for the actual damages, and any amount that may be
 27 determined by a jury, or a court sitting without a jury, up to a maximum of three times the
 28 amount of actual damage but in no case less than four thousand dollars (\$4,000) and any

1 attorney's fees that may be determined by the court in addition thereto, suffered by any
2 person denied the rights provided in Section 51, 51.5, or 51.6.

3 34. California Civil Code § 51(f) specifies, "a violation of the right of any
4 individual under federal Americans with Disabilities Act of 1990 (Public Law 101-336)
5 shall also constitute a violation of this section."

6 35. The actions and omissions of Defendants alleged herein constitute a denial
7 of full and equal accommodation, advantages, facilities, privileges, or services by
8 physically disabled persons within the meaning of California Civil Code §§ 51 and 52.
9 Defendants have discriminated against Plaintiff in violation of California Civil Code §§
10 51 and 52.

11 36. The violations of the Unruh Civil Rights Act caused Plaintiff to experience
12 difficulty, discomfort, or embarrassment. The Defendants are also liable for statutory
13 damages as specified in California Civil Code §55.56(a)-(c).

14 **THIRD CAUSE OF ACTION**

15 **VIOLATION OF CALIFORNIA DISABLED PERSONS ACT**

16 37. Plaintiff incorporates by reference each of the allegations in all prior
17 paragraphs in this complaint.

18 38. California Civil Code § 54.1(a) states, "Individuals with disabilities shall be
19 entitled to full and equal access, as other members of the general public, to
20 accommodations, advantages, facilities, medical facilities, including hospitals, clinics,
21 and physicians' offices, and privileges of all common carriers, airplanes, motor vehicles,
22 railroad trains, motorbuses, streetcars, boats, or any other public conveyances or modes
23 of transportation (whether private, public, franchised, licensed, contracted, or otherwise
24 provided), telephone facilities, adoption agencies, private schools, hotels, loading places,
25 places of public accommodations, amusement, or resort, and other places in which the
26 general public is invited, subject only to the conditions and limitations established by
27 law, or state or federal regulation, and applicable alike to all persons.

39. California Civil Code § 54.3(a) states, “Any person or persons, firm or corporation who denies or interferes with admittance to or enjoyment of public facilities as specified in Sections 54 and 54.1 or otherwise interferes with the rights of an individual with a disability under Sections 54, 54.1 and 54.2 is liable for each offense for the actual damages, and any amount as may be determined by a jury, or a court sitting without a jury, up to a maximum of three times the amount of actual damages but in no case less than one thousand dollars (\$1,000) and any attorney’s fees that may be determined by the court in addition thereto, suffered by any person denied the rights provided in Section 54, 54.1, and 54.2.

40. California Civil Code § 54(d) specifies, “a violation of the right of an individual under Americans with Disabilities Act of 1990 (Public Law 101-336) also constitute a violation of this section, and nothing in this section shall be construed to limit the access of any person in violation of that act.

41. The actions and omissions of Defendants alleged herein constitute a denial of full and equal accommodation, advantages, and facilities by physically disabled persons within the meaning of California Civil Code § 54. Defendants have discriminated against Plaintiff in violation of California Civil Code § 54.

42. The violations of the California Disabled Persons Act caused Plaintiff to experience difficulty, discomfort, and embarrassment. The Defendants are also liable for statutory damages as specified in California Civil Code §55.56(a)-(c).

FOURTH CAUSE OF ACTION

CALIFORNIA HEALTH & SAFETY CODE § 19955, et seq.

43. Plaintiff incorporates by reference each of the allegations in all prior paragraphs in this complaint.

44. Plaintiff and other similar physically disabled persons who require the use of a wheelchair are unable to use public facilities on a “full and equal” basis unless each such facility is in compliance with the provisions of California Health & Safety Code §

1 19955 et seq. Plaintiff is a member of the public whose rights are protected by the
2 provisions of California Health & Safety Code § 19955 et seq.

3 45. The purpose of California Health & Safety Code § 1995 et seq. is to ensure
4 that public accommodations or facilities constructed in this state with private funds
5 adhere to the provisions of Chapter 7 (commencing with Section 4450) of Division 5 of
6 Title 1 of the Government Code. The code relating to such public accommodations also
7 require that “when sanitary facilities are made available for the public, clients, or
8 employees in these stations, centers, or buildings, they shall be made available for
9 persons with disabilities.

10 46. Title II of the ADA holds as a “general rule” that no individual shall be
11 discriminated against on the basis of disability in the full and equal enjoyment of goods
12 (or use), services, facilities, privileges, and accommodations offered by any person who
13 owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).
14 Further, each and every violation of the ADA also constitutes a separate and distinct
15 violation of California Civil Code §§ 54(c) and 54.1(d), thus independently justifying an
16 award of damages and injunctive relief pursuant to California law, including but not
17 limited to Civil Code § 54.3 and Business and Professions Code § 17200, et seq.

18 **FIFTH CAUSE OF ACTION**

19 **NEGLIGENCE**

20 47. Plaintiff incorporates by reference each of the allegations in all prior
21 paragraphs in this complaint.

22 48. Defendants have a general duty and a duty under the ADA, Unruh Civil
23 Rights Act and California Disabled Persons Act to provide safe and accessible facilities
24 to the Plaintiff.

25 49. Defendants breached their duty of care by violating the provisions of ADA,
26 Unruh Civil Rights Act and California Disabled Persons Act.

27 50. As a direct and proximate result of Defendants’ negligent conduct, Plaintiff
28 has suffered damages.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays for relief and judgment against Defendants as follows:

1. For preliminary and permanent injunction directing Defendants to comply with the Americans with Disability Act and the Unruh Civil Rights Act;
2. Award of all appropriate damages, including but not limited to statutory damages, general damages and treble damages in amounts, according to proof;
3. Award of all reasonable restitution for Defendants' unfair competition practices;
4. Reasonable attorney's fees, litigation expenses, and costs of suit in this action;
5. Prejudgment interest pursuant to California Civil Code § 3291; and
6. Such other and further relief as the Court deems just and proper.

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby demands a trial by jury on all issues so triable.

Dated: December 8, 2023

SO. CAL. EQUAL ACCESS GROUP

By: /s/ Jason J. Kim
Jason J. Kim, Esq.
Attorneys for Plaintiff